

Quality Policy

For **Arvedi Tubificio di Terni S.r.l. (TdT)** Quality is a fundamental element of daily work; it means ensuring **compliant products, stable processes and reliable deliveries**. This is how every supply remains consistent with the expected standards and reinforces the trusted partnership with customers.

We produce longitudinally welded tubes for different industrial sectors, with a particular focus on the automotive compartment. We profile square and round welded tubes using laser and HF technology, we cut tubes with blade and laser trimming both to commercial length and to the customer's requested size; we use different families of stainless steels on a wide range of thicknesses and diameters. In this context, the result cannot depend on the experience of the individual or on a "good luck"; it must be built into the process, controlled at critical points and demonstrated with evidence.

For that reason, the **Quality Management System** compliant with ISO 9001 and applicable IATF 16949 requirements, leads every phase: from initial requirements to final checks, from the non-conformities management to the continuous improvement. The Top Management makes this system concrete and measurable:

- **steering** requirements and controls throughout the whole production cycle;
- **maintaining** stable processes and working on data in case of deviations;
- **managing** non-conformities with containment, root cause analysis and effective corrective actions;
- **overseeing** suppliers and incoming materials based on risk and performance;
- **ensuring** competencies and quality culture so that continuous improvement is driven by measurable objectives, indicators, audits and periodic reviews.

Quality Objectives

To make these commitments a steady result, the Top Management defines the following strategic objectives which lead operational priorities, indicators and periodic reviews:

- **compliance, defect prevention and customer satisfaction:** compliant product, non-conformities in reduction;
- **steady and controlled processes:** reduced variability and waste with monitored parameters and controls;
- **reliability towards the customer:** on time deliveries, quick and effective management of reports;
- **disciplined problem solving:** removed causes, non-recurred problems, verified effectiveness;
- **reliable suppliers and incoming materials:** monitored and improved performance based on risk and results;
- **continuous improvement:** improving the performance of our Quality Management System through specific programs, inspections, audits and workers training.

These objectives are achieved in everyday work. Each person, in their own role, is held to support them with competence, care and behaviors consistent with the defined standards. The Policy is applied throughout the organization and the Top Management periodically verifies its effectiveness and ensures its updating. It is shared with interested parties and is available on the website and on company bulletin boards for consultation.

The General Manager
Tubificio di Terni S.r.l.

Alessio Guidazzi

