

Quality Policy

The Quality Policy of **Arvedi Acciai Speciali Terni S.p.A. (Arvedi AST)** testifies to the commitment of top management to the constant improvement of company performance, which aims at the best quality of the products and services offered, maximum customer satisfaction while meeting the highest standards of ethical, social and environmental sustainability responsibility.

Although Arvedi AST has long adopted a Quality Management System (QMS) in accordance with **ISO 9001:2015** standards and, limited to the area called Terni Service Center, with the **IATF 16949:2016** standard, today our commitment is focused on sustainable process management, in line with the objectives of the Responsible Steel Standard and ESG (Environmental, Social and Ethical Management) principles.

From this premise, the new Quality Policy focuses on the following key objectives:

- **Excellence in Customer Satisfaction:** systematically meeting customers' needs while complying with applicable and shared contractual requirements.
- **Innovation and development:** fostering production sustainability and process efficiency by improving resources and skills.
- **Reliability of the supply chain:** selecting and working only with suppliers who comply with contractual agreements, expected quality standards, the Arvedi AST Code of Ethics and ESG principles.
- **Interconnected sustainability:** integrating environmental, economic and social sustainability into business objectives, sharing human rights protection, environmental sustainability and anti-corruption with stakeholders.
- **Consistent and systemic management:** adopt a process approach that identifies risks and opportunities for continuous improvement.

Commitment to these goals, which aim to innovate and develop Arvedi AST's potential, will be key to the consolidation of our leadership positions in the domestic and international steel market.

This Quality Policy also identifies, as a primary value, the safeguarding of workers' health and safety, a principle to be pursued with assiduous commitment and a constant component of all Arvedi AST's policies and strategies.

We can then work purposefully for a future of sustainable growth and shared prosperity, giving due consideration to the expectations of workers and local communities, recognizing that our success is intertwined with the well-being of those around us.

This Policy is posted on the company's online website and bulletin boards to be consulted and shared inside and outside the company.

The Chief Executive Officer
Arvedi Acciai Speciali Terni

Dimitri Menecali

